

Requests for information and appeal

How to request information: A candidate who would like to receive further information or considers that he/she has grounds for complaint concerning a particular decision of the selection procedure, may send a request by e-mail within 10 working days from the date he/she was notified. The non-shortlisted candidates may also send a request within the three-month period starting one month after the deadline of the vacancy notice.

EFCA Human Resources will forward the request to the Chair of the Selection Board and the candidate will receive a reply as soon as possible.

All enquiries or requests should be addressed to EFCA Human Resources at the following email addresses:

- Vacancies for Temporary Agents - EFCAVACANCIESTA@efca.europa.eu
- Vacancies for Contract Agents - EFCAVACANCIESCA@efca.europa.eu

How to lodge a complaint and/or an appeal procedure: A candidate may lodge a formal complaint under Article 90(2) of the Staff Regulations by letter or electronically at the following address:

Executive Director
EFCA
Avenida Garcia Barbon, 4
36212 Vigo
Spain
E-mail: Complaints@efca.europa.eu

The time limit for initiating this type of procedure is three months (see Article 90(2) of the Staff Regulations¹) from the time the candidate becomes aware of the act allegedly prejudicing his/her interests.

If the complaint is rejected, the candidate may bring a case under Article 270 of the Treaty on the Functioning of the European Union and Article 91 of the Staff Regulations before:

The Court of Justice of the European Union
General Court
Rue du Fort Niedergrünewald
L-2925 Luxembourg
https://curia.europa.eu/jcms/jcms/j_6/en/

¹ <https://eur-lex.europa.eu/legal-content/EN/TXT/?uri=CELEX:01962R0031-20210101>

Candidates can make a complaint to the European Ombudsman at the following address:

European Ombudsman
1 Avenue du President Robert Schuman – CS 30403
F-67001 Strasbourg Cedex
<https://www.ombudsman.europa.eu/en/home>

However, before submitting a complaint to the European Ombudsman, candidates must already have contacted EFCA about the matter and used all the internal administrative options for review and/or complaints provided for in the Staff Regulations.

Moreover, complaints made to the European Ombudsman have no suspensive effect on the period laid down in Article 90(2) and Article 91 of the Staff Regulations for lodging complaints or for submitting appeals to the Court of Justice of the European Union.